

# Infrastructure Maintenance

Updates to the cloud infrastructure will result in the following applications and/or services being unavailable at the dates and times indicated below.

## Scheduled Infrastructure Updates

**Start Time:** 05/01/2024 at 1:30 AM ET **End Time:** 05/01/2024 at 6:00 AM ET

- Costpoint Production (includes Time, Expense & Planning)
- Costpoint Implementation (includes Time, Expense & Planning)
- Costpoint Development (includes Time, Expense & Planning)
- Costpoint Enterprise Reporting (CER)
- Costpoint Analytics
- Capture Management
- Citrix and HDP
- Active Directory (AD) Self-Service
- Active Directory (AD) User-Manager
- Cloud Portal Page
- DFTX (File Transfer Tool)

**Start Time:** 05/07/2024 at 1:30 AM ET **End Time:** 05/07/2024 at 6:00 AM ET

- Costpoint Production (includes Time, Expense & Planning)
- Costpoint Implementation (includes Time, Expense & Planning)
- Costpoint Development (includes Time, Expense & Planning)
- Costpoint Enterprise Reporting (CER)
- Costpoint Analytics
- Capture Management
- Citrix and HDP
- Active Directory (AD) Self-Service
- Active Directory (AD) User-Manager
- Cloud Portal Page
- DFTX (File Transfer Tool)

**Start Time:** 05/09/2024 at 1:30 AM ET **End Time:** 05/09/2024 at 7:00 AM ET

- Costpoint Production (includes Time, Expense & Planning)
- Costpoint Implementation (includes Time, Expense & Planning)
- Costpoint Development (includes Time, Expense & Planning)
- Costpoint Enterprise Reporting (CER)
- Costpoint Analytics
- Capture Management
- Citrix and HDP
- Active Directory (AD) Self-Service
- Active Directory (AD) User-Manager
- Cloud Portal Page
- DFTX (File Transfer Tool)

**Start Time:** 05/10/2024 at 1:30 AM ET **End Time:** 05/10/2024 at 6:00 AM ET

- Costpoint Production (includes Time, Expense & Planning)
- Costpoint Implementation (includes Time, Expense & Planning)
- Costpoint Development (includes Time, Expense & Planning)
- Costpoint Enterprise Reporting (CER)
- Costpoint Analytics
- Capture Management
- Citrix and HDP
- Active Directory (AD) Self-Service
- Active Directory (AD) User-Manager
- Cloud Portal Page
- DFTX (File Transfer Tool)